

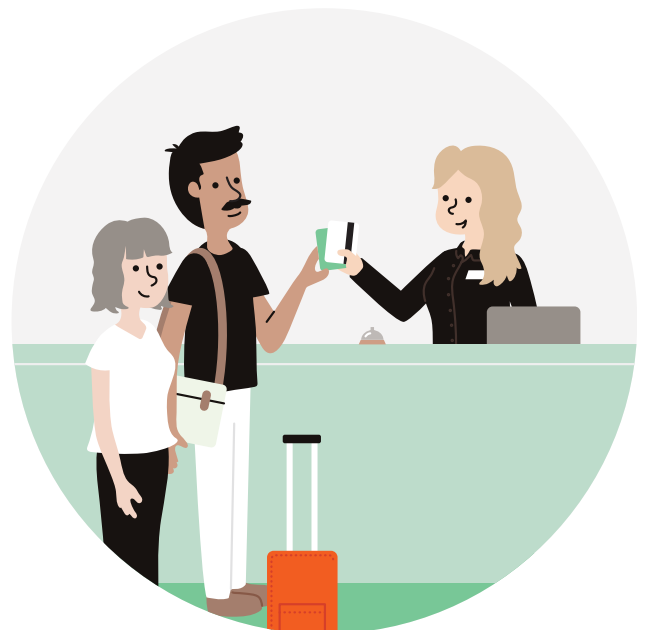
Episode 6: At the Hotel

Pre-Reading

Match up as many words and meanings as you can.

Check this exercise again after seeing the words in context on page 2.

- | | |
|----------------------|---|
| ___ 1. snack | a) a floor (often like a balcony) between the ground floor and the first floor |
| ___ 2. mezzanine | b) a light meal, something little to eat |
| ___ 3. lounge | c) a short booklet that contains information |
| ___ 4. entertainment | d) a mechanical box that carries people from one floor of a building to another |
| ___ 5. beauty salon | e) a hotel employee who carries the guests' luggage |
| ___ 6. bellboy | f) a shop offering beauty services, hairdressing, etc. |
| ___ 7. elevator | g) a bar or comfortable sitting room in a hotel |
| ___ 8. brochure | h) a metal or wooden frame or shelf for holding things |
| ___ 9. rack | i) a store in a hotel that sells newspapers, magazines, souvenirs, etc. |
| ___ 10. gift shop | j) a public show of music, dancing, etc. |



Reading

Read the dialogue out loud with a partner.
Underline any words or phrases you don't understand.



Martin



Ellen



Hotel Clerk



Good afternoon. Welcome to the Park Inn.



Hello. We have a reservation.
The name is Baxter.



Just a moment, please. Yes, I have it here.
Can you fill out this registration form,
please, Mr. Baxter? Are you still planning
to stay until the 21st?



Yes, we are. Can you tell me if there's a safe in
the room where we can leave our valuables?



Yes, there is.



Do you have 24-hour room service?



Yes, we do, sir. There's also a minibar in the
room that is fully stocked with beverages and
snacks. Breakfast is served on the **mezzanine**
floor from 7:00 till 10:00 and the dining room
is open from 5:00 till midnight. We also have
a **lounge** with nightly **entertainment**, and it
serves snacks as well.



Is there a **beauty salon** in the hotel? I was
hoping to have a manicure later in the week.



No, I'm sorry, there isn't, but there is one just
down the street. The concierge can call and
arrange an appointment for you.



I'll think about that. Thank you.



We're expecting the airline to deliver
our suitcase later this afternoon.



That's fine, Mr. Baxter. We'll have the **bellboy**
bring it up as soon as it arrives. Here are your
keys. You're in room 710. The **elevators** are
just to the left of the lobby.



Where can I get some tourist **brochures**?



There is a **rack** with maps and sightseeing
information right next to the concierge's desk.
He'll be able to book tours for you and help you
purchase tickets to Broadway plays as well.



Is there a **gift shop** in the hotel?
I've forgotten my toothpaste.



Yes. Just down the hall, on the right.



Thank you.



Enjoy your stay in New York.

Comprehension

A. True or False?

Read the statements below.

If the statement is true based on the reading, write T beside the sentence.

If it is false, write F and correct the information in your notebook.

- _____ 1. The front desk clerk can't find Martin's reservation.
- _____ 2. If Martin gets hungry, he can order food to his room any time of day.
- _____ 3. Ellen asks about a beauty salon because she wants to get a haircut.
- _____ 4. If Ellen wants a manicure, the bellboy will make an appointment for her.
- _____ 5. There is a beauty salon near the hotel.

B. Multiple-Choice

Circle the correct answer for each question.

1. Why does Martin ask if there's a safe in the room?
 - a) He doesn't want his things to be stolen.
 - b) He's hungry.
 - c) He wants to go to the lounge.
 - d) He needs some tourist information.
2. Where can the Baxters get maps of the city?
 - a) in the lounge
 - b) from the minibar
 - c) from room service
 - d) right next to the concierge's desk
3. What will the hotel do when the Baxters' suitcase arrives?
 - a) They will leave it in the gift shop.
 - b) They'll ask the bellboy to deliver it to their room.
 - c) The bellboy will call them to come to the lobby to pick it up.
 - d) They will ask the concierge to keep it for them.
4. Where can the Baxters get tickets to Broadway plays?
 - a) from the concierge
 - b) in the safe
 - c) in the gift shop
 - d) on the mezzanine
5. Why does Ellen want to go to the gift shop?
 - a) to get some souvenirs
 - b) to find some city maps
 - c) to get toothpaste
 - d) to look at some tourist brochures

Vocabulary Review

A. Complete the Sentences

Complete the sentences using the vocabulary from page 1.
You may need to change the word forms.

1. Dinner isn't until 8:00 pm, so let's have a _____ now.
2. The _____ will bring their bags up to their room.
3. The _____ at our hotel has some nice souvenirs for sale.
4. I want to see some Broadway shows. I've heard that Chicago has lots of great _____, so let's take a trip there.
5. This _____ has a list of all the dates and times for the boat tour.
6. We met at the hotel _____ to have a drink after the conference.
7. Your room is on the second floor, so you can take the _____ or the stairs.
8. I want to get my nails done. Is there a _____ nearby?

B. Odd One Out

Circle the word that doesn't belong in each group.

- | | | |
|--|--|---|
| <ol style="list-style-type: none"> 1. a) lounge
b) safe
c) bar
d) beverage | <ol style="list-style-type: none"> 3. a) minibar
b) rack
c) shelf
d) frame | <ol style="list-style-type: none"> 5. a) juice
b) beverage
c) snack
d) wine |
| <ol style="list-style-type: none"> 2. a) manicure
b) hairdresser
c) beauty salon
d) mezzanine | <ol style="list-style-type: none"> 4. a) concierge
b) travel agent
c) front desk clerk
d) bellboy | <ol style="list-style-type: none"> 6. a) waiting room
b) lobby
c) lounge
d) elevator |